

## QUALITY ASSURANCE POLICY

At High Energy Service Pty Ltd (HES), we aspire to excellence in work performance and high quality of works and view this as fundamental to our business success. The goal of the HES Quality Assurance Policy is to achieve sustained, profitable growth by providing services which consistently satisfy the needs and expectations of its customers.

This level of quality is achieved through adoption of a system of Procedures that reflect the competence of the Company to existing customers, potential customers, and independent Auditing Authorities.

Achievement of this Policy involves all staff, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all. This Policy is provided and explained to each employee by the Director or Management Team.

To achieve and maintain the required level of assurance, the Director retains responsibility for the Quality System with routine operation controlled by the members of the Management Team.

The objectives of the Quality Assurance System are:

- To maintain an effective Quality Assurance System.
- To achieve and maintain a level of quality which enhances the Company's reputation with customers.
- To ensure compliance with relevant Statutory and safety requirements.
- To endeavour, at all times, to maximise customer satisfaction with the services provided by HES.

**It is a requirement that all employees, contractors, and visitors comply with the requirements of this Policy and our HSE Management Standards at all times.**



**PAUL BROWN**  
Director



Last Review Date: 23-May-23